

RESOLUTION No. 225-04-07-01

A RESOLUTION APPROVING A SOFTWARE SERVICE CONTRACT WITH CLOUDPERMIT

WHEREAS, The Village approved Cloudpermit as the new building permit management software on December 16, 2024; and

WHEREAS, Cloudpermit has submitted an addition to the contract to provide Code Enforcement management services attached as Exhibit A; and

WHEREAS, the Community Development Department has reviewed the updated contract and determined it to be in the best interest of the Village.

NOW, THEREFORE, BE IT RESOLVED by the President and the Board of Trustees of the Village of North Aurora, as follows:

1. Recitals set forth above and incorporated herein as the material findings of fact of the President and the Board of Trustees.
2. The Village hereby approves the contract attached as Exhibit A and authorizes the Village Administrator or his designee to fully execute the contract.
3. This contract shall be non-exclusive with the Village reserving the right to solicit the services of other providers if needed.
4. This Resolution shall take immediate force and effect from and after its passage and approval as provided by law.

Presented to the Board of Trustees of the Village of North Aurora, Kane County, Illinois this 7th day of April, 2025, A.D.

Passed by the Board of Trustees of the Village of North Aurora, Kane County, Illinois this 7th day of April, 2025, A.D.

Jason Christiansen	<u>Yea</u>	Laura Curtis	<u> </u>
Mark Guethle	<u>Yea</u>	Michael Lowery	<u>Yea</u>
Todd Niedzwiedz	<u>Yea</u>	Carolyn Bird Salazar	<u> </u>

Approved and signed by me as President of the Board of Trustees of the Village of North Aurora, Kane County, Illinois this 7th day of April, 2025, A.D.



Mark Gaffino, Village President

ATTEST:




Jessi Watkins, Village Clerk

Exhibit A

Software Service Contract

Code Enforcement

SOFTWARE PRODUCT

Cloudpermit 

Use Anytime, Anywhere

Access Cloudpermit 24/7 on your phone, tablet, or laptop with any browser or operating system.

Accept Complaints from Citizens

Accept complaints and determine what contact information is required for complainants.

Create Cases and Violations in the Field

Work in the field and search past building permits, previous complaints, cases, and history of a property.

Conduct On-site Inspections

Input notes and complete reports in the field on any mobile device.

View Case History in Chronological Order

Access data, contact information, reports, photos, etc., in chronological order.

Share Photos

Upload photos to cases, violations, and inspections.

Use Maps Integrated with Your GIS

Select case locations, view detailed property information, plan optimal inspection routes.

Accept Payment

Enable online and over-the-counter payments, send notifications for due payments, and determine a detailed list of fees.

Keep All Communication in One Place

Send direct and group time-stamped messages for organized conversations.

Get Up and Running Quickly

Start using Cloudpermit within weeks without costly integrations or IT support.



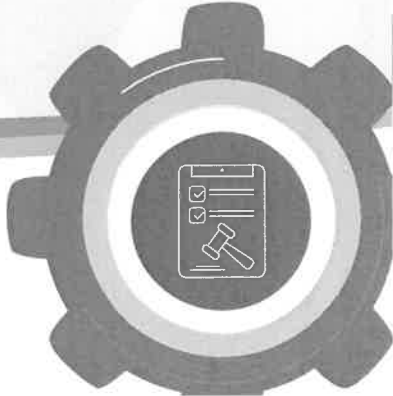
Cloudpermit is a community development platform. We offer simple and online products for permitting, licensing, planning & zoning, code enforcement, and inspections.



Aim your phone camera here and tap the link that appears!

Code Enforcement

Software Description Guide 2024



Contents

The Cloudpermit Platform	2
Cloudpermit Enforcement	3
Cloudpermit Application Wizard	4
Navigating the Enforcement Process	5
Functionality Overview	5
Descriptions and Functionality	6
Archive/Inactive View	6
Attachments	6
Case/workspace Package	6
Configurable Application Numbering	7
Configurable Standard Phrases	7
Data Import	7
Document/Templates	7
Email Notifications	8
Fees and Payments	8
GIS Integration	8
Inspections	8
Messaging and Notifications	8
Multi-language Support	9
Property View	9
Report Management	9
Appendix 1: Cloudpermit Third-Party Integrated Systems	10
Standard Configurable Third-Party Integrations	10
Customized Integrations (Paid Engagements)	11

The Cloudpermit Platform

The Cloudpermit platform offers a comprehensive suite of cloud-based products designed to optimize how local governments manage community development and regulatory compliance. Our platform encompasses various products, including Building, Enforcement, Licensing, Planning, Contractor Registration, and Land Use. These products, accessible 24/7 from any browser or operating system, facilitate more efficient and responsive municipal operations.

Definitions:

- **Platform:** Cloudpermit's foundational infrastructure and services necessary for deploying and managing various products aimed at streamlining municipal operations. It ensures seamless integration, security, and scalability, supporting the diverse needs of local governments.
- **Product:** Our products are specialized applications within the Cloudpermit platform, including Building, Enforcement, Licensing, Planning, Contractor Registration, and Land Use. Each product is designed to address specific municipal functions, enabling efficient management of processes such as permitting, inspections, and compliance.
- **Solution:** Solutions refer to the combined offerings of our products and add-on features/functionality, such as the Data Import tool and the Inspector App. These solutions enhance the functionality of the individual products, providing a comprehensive approach to managing municipal operations and regulatory compliance.

Key Benefits:

- **Streamlined Processes:** Automate and standardize workflows to efficiently manage permits, applications, and enforcement cases, improving turnaround times and reducing manual effort.
- **Enhanced Accessibility:** Our cloud-based platform ensures that services are available around the clock, supporting remote and on-site work for greater operational flexibility.
- **Continuous Improvement:** Benefit from automatic updates with the latest features and enhancements, keeping your system current without manual installations.
- **Rapid Deployment:** Quick and easy setup with minimal impact on municipal resources.
- **Informed Decision Making:** Integration with Geographic Information Systems (GIS) providing up-to-date information for better planning and analysis.
- **Collaborative Environment:** Facilitate instant communication and collaboration within applications, enhancing efficiency and transparency for staff, citizens and/or contractors.

- **Effortless Updates & Comprehensive Features:** Updated automatically, Cloudpermit ensures the latest features and enhancements are seamlessly integrated without any need for manual downloads or installations by users.

Below highlights the functionalities across all Cloudpermit products, including Building Permits, Enforcement, Licensing, Planning, Contractor Registration, and Land Use. While this product description specifically focuses on the Enforcement product, it's important to note the comprehensive capabilities of Cloudpermit's suite of products designed to meet a wide range of municipal and contractor needs.

Features	Building Permits	Enforcement	Licensing	Planning	Contractor Registration	Land Use
Application Submission	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Archive/Inactive View	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Attachments	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Case/workspace package	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conditions and Comments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Configurable Application Numbering	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Configurable Standard Phrases	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Data Import	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Document/Templates	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Email Notifications	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fees and Payments	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
GIS integration	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Inspections	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Issuance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Meeting Process (Committees and Councils)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Messaging and Notifications	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Multi-language support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Pre-Con Meeting	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Processing times	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Project view	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Property View	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Public Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Renewal Process	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Report Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Review and Circulation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Support Portal and Help Documentation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
User Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Violations/Deficiencies	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Cloudpermit Enforcement

Cloudpermit's comprehensive suite of cloud-based solutions, including the Enforcement¹ product, offers a transformative approach for local governments to manage and streamline the

¹Enforcement is referred to as "Code Enforcement" in the United States and "By-Law Enforcement" in Canada.

enforcement of violations of statutes or ordinances regulating public health, safety, public works, and building standards within the municipality. Accessible through any browser or mobile device, municipal enforcement authorities manage citizens' complaints, inspections, and enforcement cases in Cloudpermit to ensure the violations are duly resolved.

Key Features:

- **End-to-End Online Management:** Manages the complete lifecycle of enforcement cases from initiation to resolution, ensuring all processes are efficiently handled within a single platform.
- **Dynamic Public Engagement:** Empowers public participation through sophisticated online tools for submitting and tracking enforcement complaints as well as providing feedback.
- **Robust Complaint and Case Management Tools:** Facilitates the management of complaints and enforcement cases, significantly speeding up the review and resolution process.
- **Comprehensive Conditions and Compliance Tracking:** Allows municipal authorities to set and monitor compliance with enforcement conditions, ensuring violations are resolved according to approved standards.
- **Advanced Reporting and Analytics:** Generates insightful reports that aid in decision-making and strategic planning, enhancing the efficacy and accountability of enforcement processes.

Cloudpermit Application Wizard

Cloudpermit's Application Wizard revolutionizes the registration process, offering an intuitive and streamlined experience for enforcement applications. This wizard ensures that every step, from initial complaint creation to final resolution, is clear and efficient.

Seamless Complaint Creation:

- **Intuitive User Interface:** From the dashboard, the wizard leads users through the entire process of creating and submitting enforcement complaints, tailored to a variety of enforcement needs.
- **State and Municipality Selection:** Complainants start by selecting the state and municipality for their complaint, which automatically tailors the process to comply with local regulations and available complaint types.
- **Enforcement Category and Complaint Selection:** For Enforcement, complainants specify their enforcement category and complaint, allowing for a customized process that meets the specific requirements and processes in Cloudpermit.

Collaborative and Flexible Drafting:

- **Draft Workspace:** A draft workspace with a "Required Tasks" progress bar visually guides complainants through the necessary steps to complete their complaint related to the selected complaint.
- **Adding Parties to Complaints:** The wizard facilitates the addition of individuals and businesses as parties within the complaint workspace. Invitations are sent via email, and upon acceptance, parties can participate in the complaint process within designated permissions.

Efficient Submission Process:

- **Customized Complaint Data:** The wizard dynamically adjusts the required complaint information based on the registry category and trade(s) selected, ensuring that complainants always have the correct form.

Navigating the Enforcement Process

Cloudpermit's Enforcement product supports a comprehensive lifecycle that covers all aspects of the enforcement process:

- **Initial Complaint:** Begins with complainants submitting a complaint, followed by detailed discussions to ensure all parties have a clear understanding of the violation.
- **Decision and Compliance Monitoring:** Concludes with the final decision and ongoing monitoring of conditions compliance, ensuring violations adhere to approved standards and regulations.

Functionality Overview

Cloudpermit's Enforcement product elevates the management of municipal enforcement applications through a robust suite of features designed to optimize every aspect of the workflow. Here's how these features work together to provide a seamless, efficient experience:

- **Comprehensive Enforcement Oversight:** The "Property View" functionality offers a panoramic and detailed view of all complaints and cases, making management straightforward and transparent.
- **Complaint and Case Management:** Organizes and documents essential complaints and cases within the platform, ensuring transparency and accessible records.
- **Simplified Document Handling:** A centralized document management system allows for efficient storage, retrieval, and submission of necessary complaint documents.
- **Seamless Data Integration:** The data import feature makes migrating existing complaint data into Cloudpermit a hassle-free process, enhancing initial setup and ongoing operations.
- **Proactive Fee Management:** Late fees management automates the calculation and enforcement of penalties, ensuring accuracy and fairness in fee assessment.

- **Insightful Reporting:** Comprehensive report management tools enable the generation of detailed reports, providing valuable insights into the enforcement landscape. These include:
 - **Complaint Reports:** Generate reports on submitted complaints and resolved cases, providing a detailed view of enforcement activities within selected time frames and categories.
 - **Payment Reports:** Track and analyze online payments and fees, offering insights into financial transactions associated with the enforcement process.

By integrating these features into a cohesive solution, Cloudpermit Enforcement not only simplifies the management of enforcement complaints and cases but also ensures that local governments can provide superior service while maintaining control and insight over enforcement data. This approach enhances the overall enforcement process, promoting a more engaged, compliant, and efficient enforcement environment.

Descriptions and Functionality

This section provides an in-depth look at the settings and configuration options available for each feature within the Cloudpermit Enforcement product, allowing for tailored setup and optimal performance.

Archive/Inactive View

- **Description:** Allows completed cases and associated data to be set as Archived and stored for future reference, ensuring a secure record of all building activities.
- **Functionality:**
 - **Data Archiving:** Disabling workspace features and setting Archive status.
 - **Future Accessibility:** Easy retrieval of archived data for reference.

Attachments

- **Description:** Supports the attachment of necessary documents during the application process, with visibility control features.
- **Functionality:**
 - **Configurable Requirements:** Set necessary attachments based on application type.
 - **Visibility Control:** Manage who can see the attachments within the workspace.

Case/workspace Package

- **Description:** Enables authority users to generate downloadable packages with information from specific workspaces, tailored for various purposes.
- **Functionality:**

- **Configurable Requirements:** Set necessary attachments based on application type.
- **Visibility Control:** Manage who can see the attachments within the workspace.

Configurable Application Numbering

- **Description:** Offers automated and flexible options for assigning application or case numbers.
- **Functionality:**
 - **Manual Assignment:** Flexibility without automation.
 - **Cloudpermit Application Number:** Automated number generation by Cloudpermit.
 - **Custom Application Number:** Combines automation with custom formatting options.

Configurable Standard Phrases

- **Description:** Allows commonly used phrases to be pre-configured for easy selection during application processing.
- **Functionality:**
 - **Phrase Library:** Users can select from a list of standard phrases.
 - **Category Organization:** Phrases are organized by related categories.

Data Import

- **Description:** Supports the importation of necessary data for setting up the Enforcement system, enhancing initial setup and ongoing operations.
- **Functionality:**
 - **Workspace Creation:** Facilitates setup of application workspaces from imported data (tombstone data, inspections, and attachments).
 - **Historical Data Handling:** Manages the integration of existing records.

Document/Templates

- **Description:** Provides customizable document and template options to fit the specific needs of enforcement processes.
- **Functionality:**
 - **Editable Templates:** Diverse user-data driven template options modified using HTML and CSS (various forms for violations and notices).

Email Notifications

- **Description:** Enables configurable email notifications about various events in the enforcement process.
- **Functionality:**
 - **Opt-in Settings:** Users can choose which notifications to receive.
 - **Event-Based Notifications:** Automated alerts for key enforcement events.

Fees and Payments

- **Description:** Manages fee schedules and facilitates payment processing within the enforcement application.
- **Functionality:**
 - **Configurable Fee Schedules:** Set fixed or calculated fees.
 - **Payment Notifications:** Informs applicants of due payments and confirmation.

GIS Integration

- **Description:** Enhances property identification accuracy by integrating with municipal GIS systems.
- **Functionality:**
 - **Property Data Accuracy:** Ensures precise location and property details.

Inspections

- **Description:** Manages the scheduling and documentation of required inspections for permit applications. The available add-on option through Cloudpermit's Inspector App offers offline inspection capabilities.
- **Functionality:**
 - **Inspection Scheduling:** Organize inspections according to permit requirements.
 - **Compliance Tracking:** Ensures inspections adhere to municipal standards (dispatch, time tracking/management, orders, quick pass, internal notes, deficiencies – phrases).
 - **Offline Inspections:** Handled through Cloudpermit Inspector App (add-on).

Messaging and Notifications

- **Description:** Facilitates communication between all parties involved in the enforcement process through an integrated messaging system.
- **Functionality:**
 - **Direct and Public Messaging:** Supports both private and public communications.
 - **Email Notifications for Unread Messages:** Alerts users to new messages.

Multi-language Support

- **Description:** Provides support for multiple languages in citizen-facing functionalities, enhancing accessibility and user experience.

Property View

- **Description:** Offers a detailed view of all workspaces related to a specific property, enhancing oversight and management.
- **Functionality:**
 - **Automated Data Aggregation:** Collects and displays information specific to a property.
 - **Condition and Application Tracking:** Provides updates on conditions and ongoing applications.

Report Management

- **Description:** Generates comprehensive reports (csv/pdf) on enforcement activities, offering insights into application processes and outcomes.
- **Functionality:**
 - **Customizable Reports:** Tailors reports to meet specific informational needs (operational reports, payments, inspections, reviews, etc.).
 - **Data-Driven Insights:** Supports strategic decision-making through detailed analyses.

Support Portal and Help Documentation

- **Description:** Provides a comprehensive resource hub with guides, videos, and release notes to aid users in navigating the platform.
- **Functionality:**
 - **Extensive Help Resources:** Offers detailed articles and video tutorials

User Management

- **Description:** Allows for the administration of user roles and permissions, ensuring that each user has proper access to the platform/product.
- **Functionality:**
 - **Add New Users:** Offers the capability to add new users to the system, assigning roles and access levels based on their responsibilities.
 - **Edit Existing Users:** Allows administrators to modify user details, such as first and last names, and update roles and permissions as needed.
 - **Roles/Permissions:** Enables control over what each user can access and perform within the system, including granting inspection qualifications and managing inspection-related permissions.

Violations

- **Description:** Manages records of any violations or deficiencies noted during the permitting process, ensuring compliance and accountability.

Appendix 1: Cloudpermit Third-Party Integrated Systems

Cloudpermit has standard configurable integrations categorized under six different integration types described below.

Suppose the need for integration with a standard configurable integration cannot be fulfilled. In that case, Cloudpermit may integrate a new system, make a minor change to an existing one, or develop a custom one. These integrations are priced separately and, if applicable, addressed within your contract.

Standard Configurable Third-Party Integrations

Cloudpermit offers integration with a variety of third-party systems, enhancing the functionality and flexibility of its enforcement product. These integrations are designed to streamline processes, improve data accuracy, and enhance user experience for municipalities and their constituents.

Integrations:

- **Geographic Information System (GIS):** Cloudpermit integrates with leading GIS providers like ESRI ArcGIS and CartoVista, allowing municipalities to accurately search and retrieve property information, enhancing the precision of enforcement processes.
- **Online Payment:** Cloudpermit supports a wide array of online payment providers, ensuring flexibility and convenience for municipalities and their users. The platform integrates seamlessly with leading payment gateways and providers, including but not limited to:
 - **Payment Gateways:** Allpaid, ACI, Authorize.net, Bambora, CCP / NIC (PayPort), Clover, Elavon, E-xact, ePay, Government Window, InvoiceCloud, Merchante, Moneris, MSB, OpenEdge / Global, Payeezy, PayNowLink, Paymentus, Paypoint, Payport, PayPal, Point & Pay, PSN, Square, Stripe, Xpress Bill Pay.
- **Archival/Markup:**
 - **Markup:** DigEplans
 - **Archival:** LaserFische
- **Authentication Services:** Using Open ID Connect (OIDC), Cloudpermit integrates with authentication systems like Azure AD, ensuring secure and straightforward user access management.
- **Multi-Factor Authentication (MFA):** For added security, Cloudpermit can support MFA integrations, such as Duo, to safeguard user accounts and sensitive data.

Customized Integrations (Paid Engagements)

While Cloudpermit provides a comprehensive range of standard integrations, there may be instances where these offerings do not fully meet the specific requirements of a municipality. In such cases, Cloudpermit is equipped to develop custom solutions or adapt existing ones. These customized integrations are outside the standard offerings provided with the platform and are treated as separate, paid engagements. This ensures that each municipality's unique needs are addressed with precision and tailored functionality, enhancing the overall efficiency and effectiveness of the Cloudpermit platform.



Upsell Order Form

Cloudpermit

11911 Freedom Drive, Ste. 720
Reston, Virginia 20190
United States

Upsell Order #: Q-03577-2
Customer #: CUST-0029968
Original Contract #:
Date: 3/6/2025
Sales Person: Gretchen Cox
Sales Person Email: gretchen.cox@cloudpermit.com
Delivery Method: E-Mail

Ship To

Nathan Darga
North Aurora
25 E. State Street
North Aurora, Illinois 60542
United States
331-385-6171
ndarga@northaurora.org

Bill To

North Aurora
25 E. State Street
North Aurora, Illinois 60542
United States

Subscription

Product		Year 1	Year 2	Year 3
Code Enforcement	Fee	USD 3,000	USD 3,120	USD 3,245
Subscription Total:		USD 3,000	USD 3,120	USD 3,245

Service

Description	Fee
Implementation Fee - Code Enforcement Software Solution	USD 1,500
Service Total:	USD 1,500

Terms and Conditions for this Upsell Contract

Upsell Term: Three (3) years, billable annually.

This upsell contract is made in addition to the original contract # with a start date of and an end date of .

Invoicing: Subscription invoice to be sent after contract is signed and then annually.

Implementation invoice to be sent after implementation start.

Payment Term: Net 30 days from Invoice Date

Subscription Start Date: Date of contract signature

All stated prices are exclusive of any taxes.

Customer Name: Village of North Aurora

Signature: 

Printed Name of Person Signing: MARK GARRINO

Title: PRESIDENT

Date: 4-7-25

Accounts Payable Email: ablaser@northaurora.org

By signing here, the Customer agrees to this Order Form, the Software Service Agreement provided with original contract # and any other appendices and documentation expressly referenced in this Order Form, the Software Service Agreement and/or any amendments (together the "Agreement").

The individual signing this Agreement represents and warrants that he or she has the right and authority to bind the Customer.

Cloudpermit

Signature: _____

Printed Name of Person Signing: Jake Wolff

Title: Director of Customer Success

Date: _____